



**User Manual
Rollz Motion
Rollator**

EN





Rollz International BV – Rollz Motion

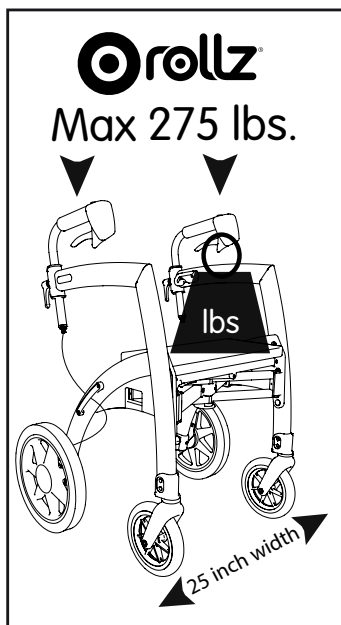
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Information contained in this manual is current and based on the best information available to date. Our website at rollz.com is continually revised to provide you with notice of new information and updated manual.

Please register your purchase at www.rollz.com to insure all benefits under the warranty and so we can notify you of any changes in the Rollz.

FDA (E203936)

The Rollz Motion is registered with the Food and Drug Administration as a Class I transport chair and conforms to all international standards, including the ISO 11199-2 Standard for Rollators.





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Before you begin

Congratulations on the purchase of your Rollz Motion. Rollz International BV has written this manual so that you can use the Rollz Motion in the safest and most convenient way.

We hope you will enjoy the use of your Rollz Motion.

Important information

- Read these directions carefully before you use the product and keep them in a safe place for future reference. Do not compromise your safety and that of others around you.
- You will find the serial and article numbers on the product information label, located under the seat cushion
- This product complies with international safety standard ISO 11199-2 for Rollators
- Use only original Rollz International BV approved parts. For repair or replacement by an authorized dealer. Use of any other parts can be unsafe and will void the warranty.
- Only original Rollz accessories can be used. Using unapproved accessories can be unsafe and will void the warranty.
- Overloading the Rollz and incorrect folding and unfolding damages the Rollz Motion creating an unsafe condition and voids the warranty.
- US Patent number: US-2012-0256384-A1
- The Rollz Motion is made for people weighing up to 275 lbs. and 6'3" tall.
- Exposure to continuous sunlight may cause the Rollz color to fade.
- Exposure to extreme temperature can cause damage to components making the rollator unable to operate.

Safety

- The Rollz Motion is only to be used for supporting/transporting one person at a time.
- Always adjust the handle to the proper height. Read the chapter on adjustment/posture (page 35) for the correct positions.
- Check the brakes every two months to make sure that you have adequate braking power.



Warning

- It is essential to make sure that the user has the physical ability to independently perform all the operations in this manual. If you cannot accomplish all functions, please make sure that you have continuing assistance.
- Keep the Rollz Motion away from open flames and other heat sources, such as electrical heaters or gas heaters.
- Do not use the Rollz Motion if any part has been broken or cracked, or if any part is missing.
- While using the Rollz Motion make sure that all parts are completely locked in place before using.

Using your Rollz Motion

The Rollz Motion provides support while walking for people with limited mobility, both inside and outside your house. The comfortable seat cushion will allow you to rest at any time during your walk.

The Rollz Motion is suitable for walking on any hard level surfaces. The maximum incline for any hard level surface to walk on with a Rollz Motion is 15%

People who Should Not use the Rollz Motion

The Rollz Motion is not suitable for people who:

- Have a too severe balance disorder to walk with a Rollator.
- Become disoriented or dizzy while walking
- Cannot stand “without moving” or “in a stationary position” behind a Rollator for at least 5 minutes.
- Cannot sit comfortably on the seat cushion.

The Rollz Motion is not suitable to climb stairs or any natural terrain such as: gravel paths, grass, dirt, sand and mud.

Check if your delivery is complete

The Rollz Motion comes packed and ready for use. Check that all parts have been supplied. The Rollz Motion comes complete with:

- 1 bag
- 1 user guide
- 1 seat cushion
- 1 transport chair pack
- 2 footrests
- 2 armrests



WARNING!

Keep the plastic packaging materials away from children. Children may play with it and suffocate. Discard the packaging materials without delay.

Multiple users

- The Rollz Motion can be lent or given to other users.
- Every user must receive and review the entire user manual for safety and operation.
- Before passing the Rollz Motion on to a new user, it should be cleaned, disinfected and checked by the dealer for damage to insure safe operation.

Use

The Rollz Motion comes completely assembled and ready for use. However, the Rollz Motion should be adjusted to meet your personal preferences before use. Carefully read all the points in this chapter before you put the Rollz Motion into operation. This chapter contains the following points:

- Fold & unfolding
- Adjusting the height
- Operating the brakes
- Walking with the Rollz Motion
- Resting on the Rollz Motion
- Curbs and obstacles
- Bag
- Maintenance
- Accessories



What fits where?

Figure 1:

- 01. Handles
- 02. Frame
- 03. Foam-filled rear wheels
- 04. Red seat lock button
- 05. Swivel front wheels
- 06. Front

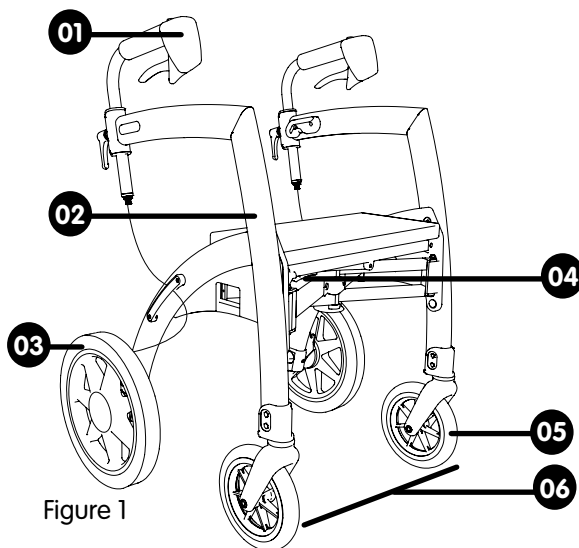


Figure 1

Figure 2:

- 07. Hand brake lever
- 08. Height adjustment lever
- 09. Adjusting screws (to tighten brakes)
- 10. Front wheel lift supports
- 11. Parking brake locks
- 12. Height setting
- 13. Seat cushion

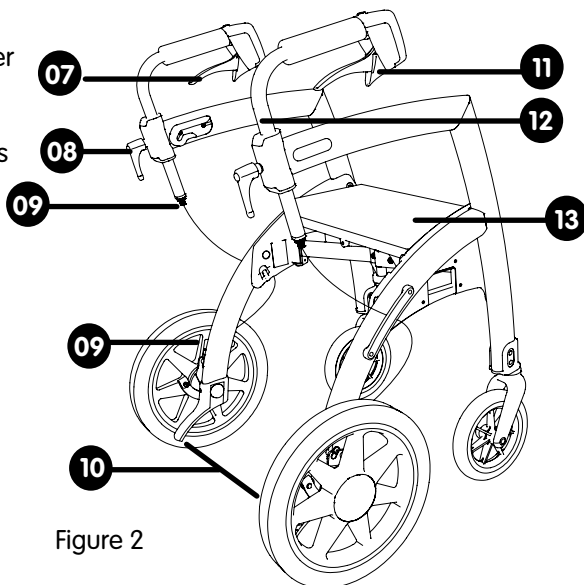


Figure 2



Folding & unfolding in (Fig. 3)

Unfolding the Rollz Motion

- Gently pull the sides of the Rollz Motion apart until it stops.
- Push the seat down until it clicks, and locks into place.

WARNING: The Rollz is not fully secured and ready for walking until you clearly hear the click and it is locked into place. To check the lock, pull up on the middle of the seat. It must be locked into place.

Folding the Rollz Motion

- Turn the seat cushion around 90 degrees sideways as in Figure 3A.
- Push the red seat lock button under the seat and slightly lift the seat up.
- Push the sides of the Rollz Motion together until completely folded.

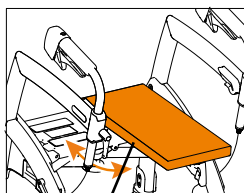


Figure 3A

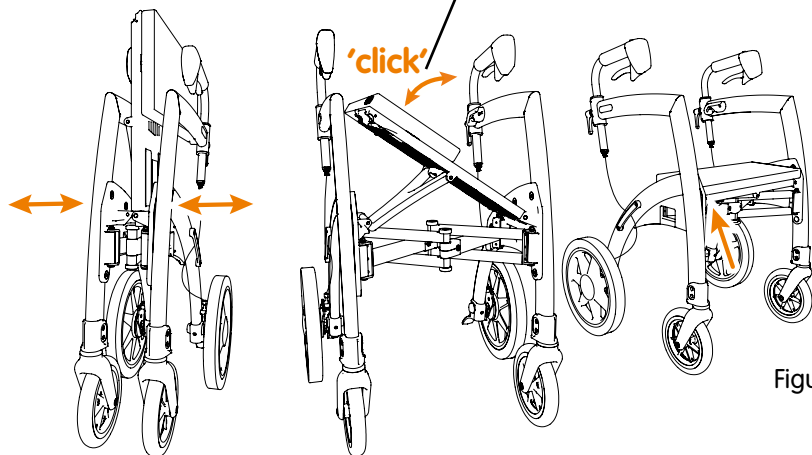


Figure 3

WARNING: Make sure the bag is empty before you fold the Rollz Motion.

WARNING: Make sure the transport chair pack is disengaged before folding the Rollz Motion.



Adjusting height

All people are different and have their own requirements when it comes to using the product. The Rollz Motion can be easily adapted to suit individual needs. Correct adjustment can be crucial to get the most out of the Rollz Motion.

- To set the handlebar height, turn the adjustment levers counterclockwise (to the right) and slide the handles up or down for the height setting that suits you best.
- To determine the correct height, stand between the handles of the Rollz Motion and let your arms hang loosely. The handles should be level with your wrists (Fig. 4).
- Make sure each handle is the same height. Use the same index number on each tube. The top of the handle must be in a straight line and pointing forward.
- Turn the adjustment knobs/lever clockwise (left) to tighten. Check that the handles are secured in the correct position.

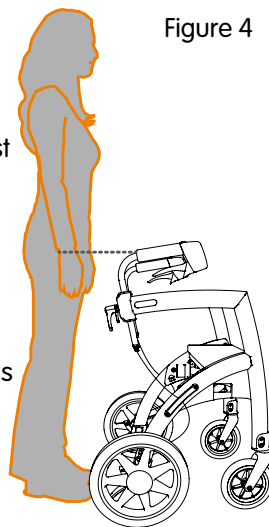


Figure 4

WARNING: Incorrect height adjustment will cause an imbalance which can increase the risk of injury.

WARNING: Always set both handles at the same height to maintain stability.

Operating the brakes

The Rollz Motion has an advanced braking system, which is easy to control. The harder you squeeze the brake lever, the more braking power you will get and the faster you will stop. You can also lock the brakes when parking the Rollz Motion. Test the braking power during your first use to insure smooth motion.

- Squeeze the handbrakes to increase the braking power (Fig. 5).

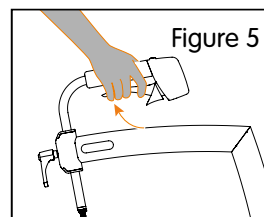
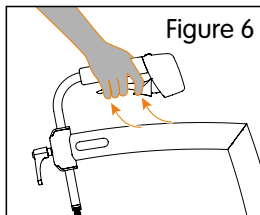


Figure 5



The Rollz Motion is equipped with a parking brake to make sure it will not roll away when you let go, or if you decide to sit down for a rest.

- b. To lock the brakes, squeeze the hand brake lever and the parking locks firmly at the same time. Then release.
- c. To unlock the brakes, simply squeeze only the hand brake lever and release.



WARNING: Squeezing the brakes too hard while walking can cause the Rollz to come to a rapid stop.

Walking with the Rollz Motion

The ergonomic design of the Rollz Motion allows you to walk upright, stable and comfortable manner. For the best results, be absolutely sure that the unit has been adjusted to suit your stature.

- a. The handles must be set at the correct height. See: Adjusting/posture.
- b. While you are walking, place your body between the handles and lean on the Rollz Motion.

Resting on the Rollz Motion

The Rollz Motion is designed to assist people when walking. It is also possible to sit on the Rollz Motion whenever you want to take a break. Always engage the parking brake before sitting down. (see: operating the brakes).

WARNING: You must lock the parking brake before sitting down. If the Rollz Motion moves when you start to sit, or when seated, it can lead to serious injury or death.

WARNING: Never foot propel while seated on the Rollz Motion in Rollator position as pictured on Figure 7. This can cause the Rollz Motion to tip over and cause serious injury or death. Parking Brake should be in locked position while seated on Rollator seat.

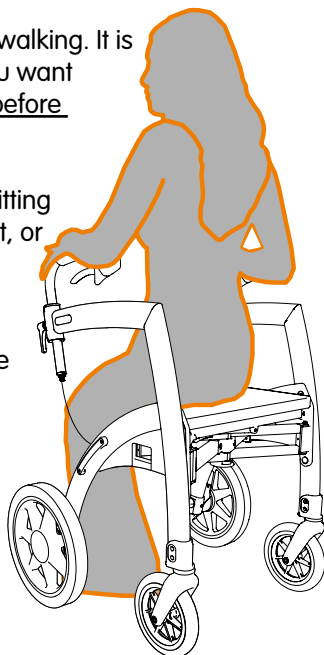


Figure 7



Crossing Curbs or Obstacles less than 6 inches

Rollz products are made to make life easier for the user. Rollz Motion has designed a lift support lever located inside the rear wheels on both the left and right sides.

- a. Place the front wheels of the Rollz Motion against the curb.
- b. Using your right or left foot, push the lift support lever down. At the same time pull the Rollz Motion up and back by the handgrips. The front wheels of the Rollz Motion will now come off the ground. Push the Rollz Motion forward until the front wheels are clear and on top or over of the curb or obstacle (Fig. 10).
- c. Lower the front wheels back to the ground and push the rear wheels forward until they are clear and on top or over of the curb or obstacle.

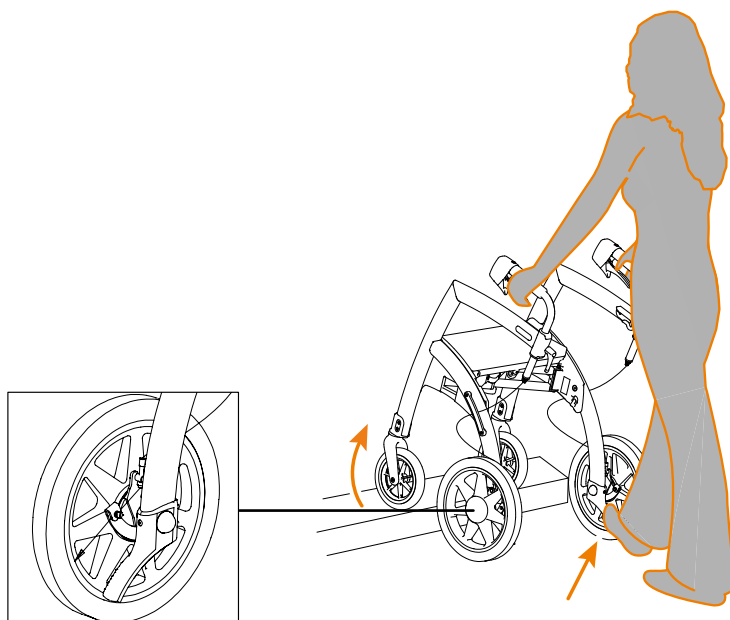


Figure 8



Bag

The use of the bag saves you from heavy lifting. You can easily attach or remove the bag.

Attaching the bag.

- a. Place the bag with the narrow mounting loops toward the rear of the Rollz Motion (Fig. 9).
- b. Using the Velcro, attach the two wide mounting loops to the frame (Fig. 10).
- c. Connect the narrow mounting loops to the hooks on the frame (Fig. 10).

Using the bag.

- a. Access the bag from the back of the Rollz Motion.
- b. The empty bag can be left attached while retracting the frame.

Removing the bag.

- a. Unhook the wide mounting loops from the frame by pulling off the Velcro.
- b. Unhook the narrow mounting loops and remove the bag.

WARNING: The bag can hold no more than 20 lbs. of goods. Do not overload it.

14. Bag
15. Wide mounting loops
16. Narrow mounting loops
17. Hooks

Figure 9

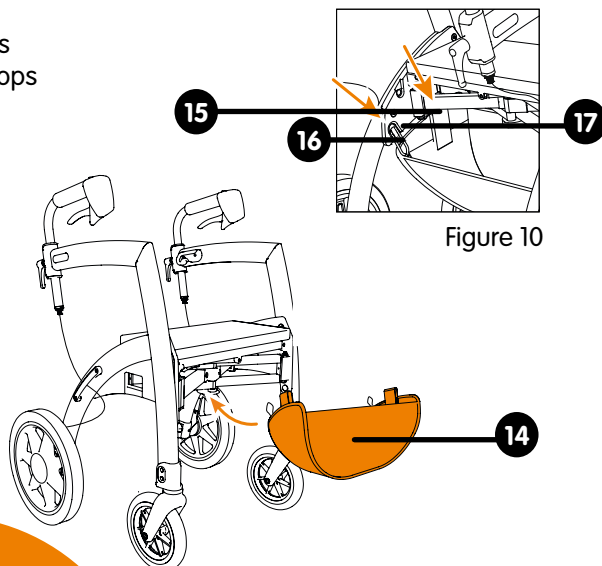


Figure 10



Maintenance

Regular maintenance will increase the life and safety of your Rollz Motion. Rollz International recommends maintenance takes place every two months.

Adjusting the brakes

While squeezing the hand brakes, the Rollz Motion should be unable to move. After releasing the hand brakes, the Rollz Motion should be able to move freely. Test the brake function before each use. If stopping performance is not adequate, there are two ways to adjust the brakes. The adjustment screw by the rear wheel is for basic or significant adjustment. The adjustment in Figure 12 beneath the locking knob at the end of the handlebar is for fine-tuning brake performance. Make sure both the left and right side are adjusted properly.

1. Adjustment below (Figure 11)

Unscrew the locking bolt on the inside of the rear wheel. To tighten the brakes, turn the adjusting screw clockwise (right). To loosen the brakes, turn the adjusting screw counterclockwise (left).

2. Adjustment above (Figure 12)

Unscrew the locking disc just below the height adjustment knob / lever. To tighten the brakes, turn the adjusting screw clockwise (right). To loosen the brakes, turn the adjusting screw counterclockwise (left).

WARNING: Make sure the larger rear wheels do not turn while adjusting the brakes. Both hand brake levers should be in the neutral position (not engaged or locked) while adjusting the brakes.

WARNING: Stop using the Rollz Motion and contact your supplier if the brakes fail to operate adequately after you have performed the above-mentioned steps.

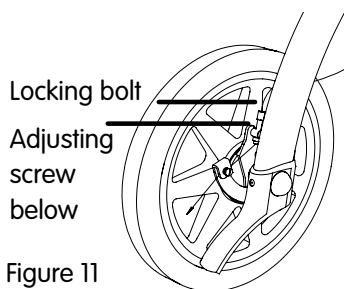


Figure 11

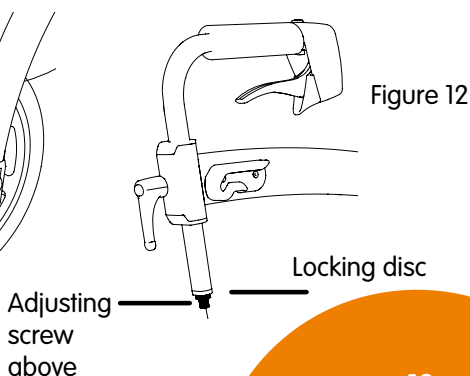


Figure 12



Cleaning/ disinfection

Frequent cleaning of the Rollz Motion is recommended to keep it in optimal condition. Before passing the Rollz Motion on to a new user, it has to be disinfected.

Clean the frame and handgrips using lukewarm water and a cloth. For more resistant stains you can use a mild detergent. Avoid excessive water contact with moving parts, such as axles and hinge points. Thoroughly dry your Rollz Motion after cleaning.

The wheels can be cleaned using lukewarm water and a brush with plastic bristles (Attention: Do not use a wire brush).

The cover of the seat cushion is washable; always remove the inner cushion before washing.

Removing the cover before washing.

- a. Pull the Velcro of the cover away from the seat.
- b. Unzip the seat and remove the inner cushion. The cover is now ready for washing.

WARNING: Do not:

- Wash the cover in water hotter than 86°
- Bleach the cover
- Iron the cover
- Dry-clean the cover
- Run the cover in a clothes dryer

What fits where?

18. Cushion
19. Velcro
20. Zip

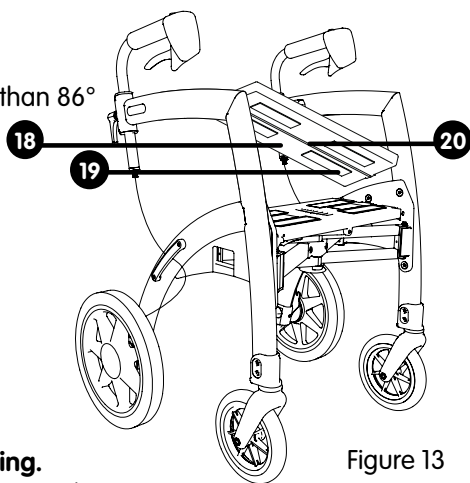


Figure 13

Putting the cover back on after washing.

- a. Put the inner cushion back and zip up the seat.
- b. Put the cover and inner cushion back to the seat and attach it, using the Velcro.



Replacing parts

Some parts, like handles and the seat cushion, are subject to wear and tear and must be replaced in a timely manner. Please contact your supplier for the replacement of parts.

WARNING: Only use original or Rollz International BV approved parts.

Accessories

Get more out of your Rollz Motion by using accessories. Only use original or Rollz International BV approved accessories. New accessories come onto the market from time to time. For an update, check our web site on www.rollz.com or ask your supplier.

To use the Rollator as a Transport Chair

The Rollz transport chair pack has been designed for those who like to take a break during their walk. The Rollz Motion turns from a rollator into a transport chair in less than a minute, and just as easy back into a rollator. In addition the Rollz Motion folds in a compact package and fits into any car. So whether you elect to walk, be pushed or travel by car, the Rollz Motion will take you further.

The Rollz transport chair function is very easy to use. The transport chair package can be attached to the Rollz Motion before you start. All you have to do is fold out the pack, put the footrests in place and turn the handles around.

The Rollz transport chair function is meant to fit one person only. The product may sustain damage if used by several persons at once. It may carry no more than 275lbs or 125 kg.

To use the transport chair function the user needs to be accompanied by a person who is able to push the transport chair. When on your own the transport chair can not be used.

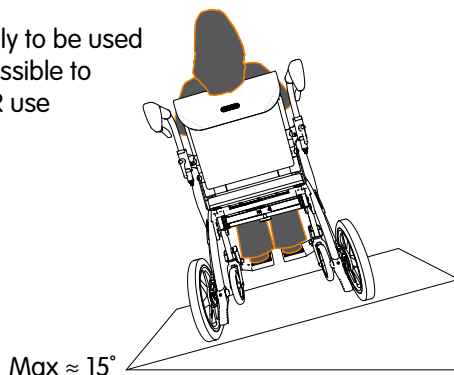
WARNING: The Rollz Transport Chair cannot be used for sitting when riding in private or public transportation, by taxi, bus or any vehicle.

WARNING: Caution is needed while transporting a person in the transport chair. When hitting a curb higher than 1 inch with full force, the Rollz Motion could tip over which can lead to serious injury or death.



Maximum sideward slope

The Rollz Transport Chair is intended only to be used on flat level hard surfaces. While it is possible to push the chair up a slight incline, NEVER use across any slope.



What fits where

- 21. Guide rails against the seat
- 22. Red handle
- 23. Transport chair bag
- 24. Footrest holders
- 25. Backrest
- 26. Armrests
- 27. Guide rails on the frame
- 28. Footrests
- 29. Transport chair function / package
- 30. Locking bolts

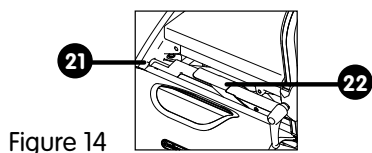


Figure 14

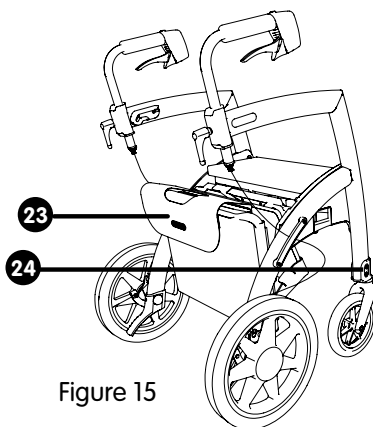


Figure 15

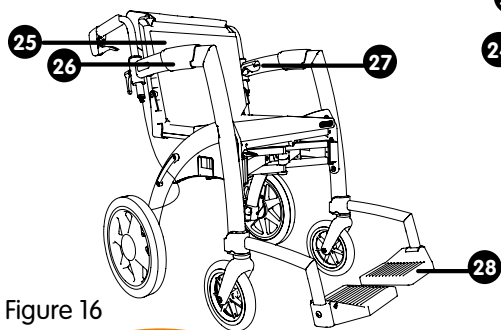


Figure 16

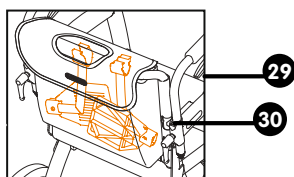
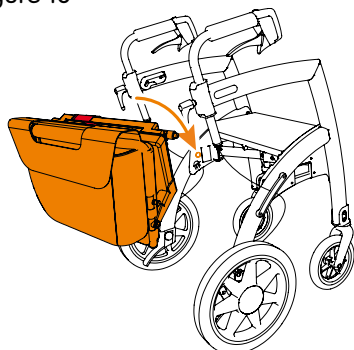


Figure 17



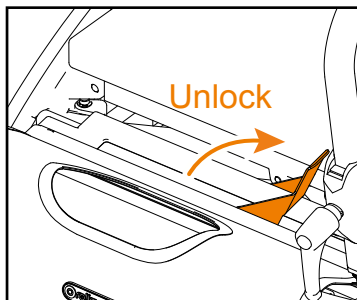
Attaching the Rollz Transport Chair pack

Figure 18



- a. Take the Rollz transport chair pack and hold the transport chair bag towards you

Figure 19



- b. Use your other hand to pull the red handle up and place the Rollz transport chair pack in the guide rails against the seat which are located next to the silver weight label.

Figure 20

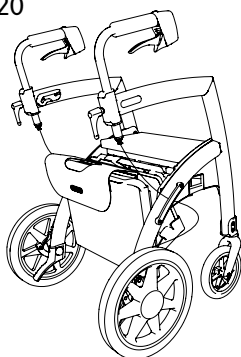
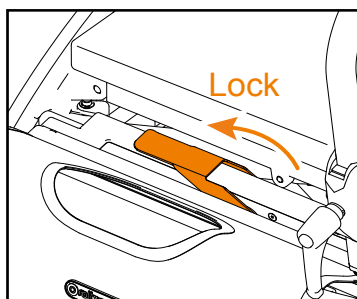


Figure 21



- c. Push the red handle down without any force. You can now simply walk behind the Rollz Motion.

WARNING: If the red handle is not going down without exerting force, take the Rollz transport chair pack back out of the guide rails and try again. Do not put any pressure, as this may damage the Rollz Motion. Please contact your supplier if you have still no luck after several attempts.



Unfolding the Transport Chair pack

Attach the transport chair bag to the Rollz Motion before you leave. If you want to take a break, just unfold the transport chair pack and click it into the frame.

Figure 22

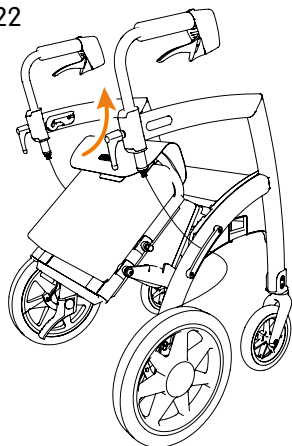
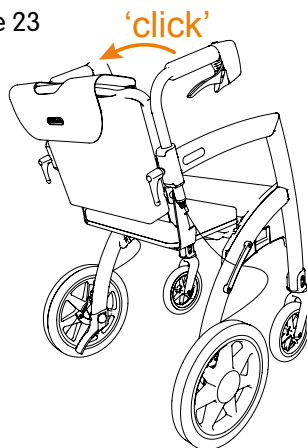


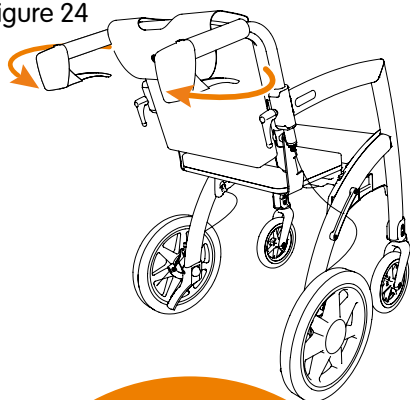
Figure 23



a. Take the handle of the transport chair pack and pull up the backrest to the maximum setting and towards the front until halfway up the frame

b. Then pull the backrest back until the locking bolts click into the guide rails on the frame.

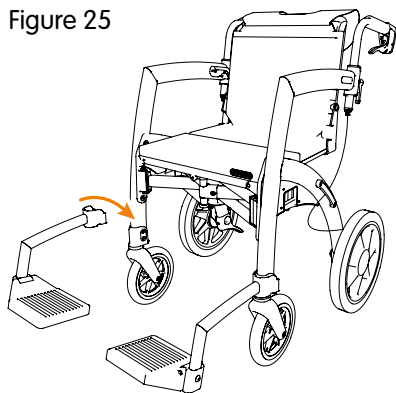
Figure 24



c. Loosen the adjustment knobs/levers for the handles counterclockwise (left) and turn the handles away from the backrest, until they are pointing directly to the back. Adjust the height for the person pushing the transport chair and turn the adjustment knobs clockwise to tighten (See adjusting/posture).

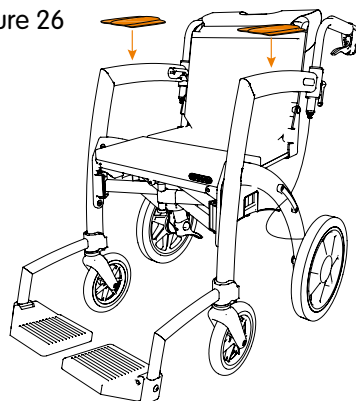


Figure 25



d. The footrests are located in the transport chair bag. Place the footrests at the front of the Rollz Motion into the footrest holders by pushing them down from the top of the footrest holders.

Figure 26



e. If the armrests are not attached to the frame. Place them around the frame on the spot where your arms rest. Secure them by using the Velcro on the bottom of the armrests.

WARNING: If the locking bolts do not smoothly glide into the guide rails on the frame, push the backrest back to the front until halfway up the frame and try again. Do not put any pressure, as this may damage the Rollz transport chair function. Please contact your supplier if it does not work after several attempts.

WARNING: Do not exert any force if the footrests fail to smoothly glide into the footrest holders. Pull them up and try again. Please contact your supplier if it does not work after several attempts.

WARNING: Before you sit down, always check that the locking bolts are correctly secured in the guide rails. Do not sit down if one of the locking bolts is not secured. Instead, try again to fit the seat.



Backrest Rollz Transport Chair

In order to ensure maximum comfort, it is important to adjust the straps in the back of the transport chair pack. To do so please follow the next three steps:

- a. Remove the footrests from the transport chair bag and make sure the back of Rollz transport chair pack is extracted (see: page 46).
- b. Loosen the Velcro at the back of the transport chair pack by pulling the bag upwards.
- c. Adjust the straps by loosening the Velcro. Adjust the straps in a way that allows the pelvis of the user to be upright and makes sure the user's back is properly supported.

Folding the Transport Chair pack

- a. Slide the footrests up until released from the footrest holders. Put them back into the luggage bag for the Rollz transport chair pack.
- b. Turn the adjustment knobs for the handles anti-clockwise and turn the handles around via the outside, until they are pointing towards the front. Adjust the height for yourself and turn the adjustment knobs clockwise to tighten (See: adjusting/posture).
- c. Hold the handle of the transport chair pack and push the backrest forward until halfway up the frame. Next, push the backrest backward and down until it fits against the seat.

After folding away the Rollz transport chair function, you can leave it on the Rollz Motion while you walk. In that case, you will walk behind the Rollz Motion.

Disengaging the Rollz Transport Chair pack

- a. Pull the red handle up without any force.
- b. Hold the handle of the Rollz transport chair pack and pull it up without any force.
- c. Then push the red handle down again.



Technical specifications

- Maximum weight of the user: 275lbs or 125 kg
- Minimum and maximum physical height of the user: 63 in to 74.8 in or 160 - 190 cm
- Net weight of the product
 - o Rollz Motion: 23.7 lbs or 10,6 kg
 - o Rollz transport chair pack: 8.16 lbs or 3,7 kg
- Dimensions:
 - o Extended -> HxLxW: 33.9-40.2 x 25.8 x 24.8 in or 86-98 x 65.5 x 63 cm
 - o Retracted -> HxLxW: 33.9-40.2 x 11.4 x 24.8 in or 86-102 x 29 x 63 cm
 - o Handle Height Range: 33.9-38.6 in or 86-98 cm
 - o Rollator seat -> HxWxL: 21.7 x 17.7 x 7,8 in or 55 x 45 x 20 cm
 - o Transportchair seat -> HxWxL: 21.7 x 17.7 x 15.2 in or 55 x 45 x 38.5 cm
 - o Distance between handles: 17.7 in or 45 cm

Contact

Rollz International is always keen to further improve its products, we are interested in your opinion. This could be about the use of the product, the manuals or any other aspects. Mail to: info@rollz.com.

Or contact Rollz International for any other questions or comments you may have:

Rollz International BV
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1112BA Diemen
The Netherlands
info@rollz.com



Warranty

Rollz International BV, with its registered office in Amsterdam (hereafter called „Rollz“), in its capacity of manufacturer, provides a warranty for its product called „Rollz Motion“ (hereafter called „the product“), on the following conditions:

1. The warranty period is 24 months from the purchase date. There will be no extension of the warranty period, not even in the case of repairs.
2. The warranty gives the buyer the right of repairs; explicitly not the exchange or return of a product.
3. At its own expense and risk, Rollz will take care of transport from and to the shop where you purchased the product (hereafter called „the supplier“), but only in the event of repairs covered under warranty.
4. To make a claim under warranty, the faulty product must be returned to Rollz together with: a copy of the proof of purchase, showing the purchase date and a clear description of the complaints.
5. The warranty is not transferable, therefore only the first owner can lodge a claim.
6. The warranty does not prejudice other rights you may have by law, e.g. the right to hold the supplier responsible for any defects.

Warranty claims are not accepted in the following situations:

- After you carried out any changes or repairs yourself (or after you had changes or repairs carried out by others), without the prior written consent from Rollz or the supplier.
- If the defect is the result of negligence, or an accident, and/or a maintenance procedure other than advised in the manual.
- Damage or the removal of the serial number.
- Damage to the product as a result of normal wear and tear.

Important.

The warranty period for the product is 24 months from the purchase date. Please contact your supplier in the event of a defective product. Please register your product online by filling out the form on www.rollz.com. Make sure to enter the serial number of the Rollz Motion. This number is shown on a sticker, on the seat under the cushion.